

Village of
North Aurora
The village with a view to the future...

Village of North Aurora Resident Welcome Packet



Welcome to North Aurora

**The Village with a
View to the Future!**

Village of
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Village of
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Village President Welcome



On behalf of the residents, Village Board and Village staff, we are pleased to welcome you to the Village of North Aurora, “The Village with a View to the Future.” We pride ourselves on our growing community situated on the banks of the Fox River. We offer quiet residential neighborhoods, and a growing number of businesses to enjoy unique shopping and dining experiences.

The Village is responsible for the provision of police, public works, water, and community development services to residents. The North Aurora Fire Protection District and other non-Village taxing bodies provide further services which are covered in this packet.

The Village offers many parks, a nature center, and bike trails along the Fox River corridor. We have a vibrant downtown shopping district and a variety of retail establishments along the Orchard and Randall Road corridors. In addition, we are proud to have the largest Auto Mall retail setting in the Fox Valley.

North Aurora is located along Interstate 88, which offers an attractive and fast way to visit downtown Chicago, and we are pleased to be part of the Lincoln Highway Corridor, which stretches across the United States.

Our Village leaders and residents are always looking to the future, making the Village of North Aurora the best place to live, work and play.

Thank you for choosing to reside in the Village of North Aurora, we look forward to meeting you!

Sincerely,

Dale Berman

Dale Berman
Village President
Village of North Aurora

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Village Government Contact Information

Village Hall
 25 E. State St.
 North Aurora, IL 60542
www.vil.north-aurora.il.us



Village Phone/Fax Numbers (all numbers are “630” area codes)

	<u>Phone</u>	<u>Fax</u>	<u>Email</u>
General Information:	897-8228	897-8258	
Administration:	897-8228 ext. 224	897-8258	wkornowske@vil.north-aurora.il.us
Finance:	897-8228 ext. 225	897-8258	bhannah@vil.north-aurora.il.us
Public Works:	897-8228 ext. 260	897-8258	mglock@vil.north-aurora.il.us
Water:	897-2662 ext. 223	897-8258	pyoung@vil.north-aurora.il.us
Community Dev.:	897-1457 ext. 228	897-0269	sbuening@vil.north-aurora.il.us
Police (non-emergency): (200 S. Lincolnway, North Aurora, IL 60542)	897-8705	897-8700	sbuziecki@vil.north-aurora.il.us

Village Board of Trustees Contact Information

	<u>Phone</u>	<u>Email</u>
Village President Dale Berman	897-8228 ext. 226	dberman@vil.north-aurora.il.us
Trustee Laura Curtis	897-8228 ext. 203	curtisappraisals@vil.north-aurora.il.us
Trustee Chris Faber	896-1376	cfaber@vil.north-aurora.il.us
Trustee Mark Gaffino	897-8228 ext. 201	mgaffer4@vil.north-aurora.il.us
Trustee Mark Guethle	897-8228 ext. 200	mguethle@vil.north-aurora.il.us
Trustee Ryan Lambert	897-8228 ext. 202	rlambert@vil.north-aurora.il.us
Trustee Vincent Mancini	897-8228 ext. 205	vc Mancini@vil.north-aurora.il.us
Village Clerk Lori Murray	897-8228 ext. 206	lmurray@vil.north-aurora.il.us

VILLAGE OF NORTH AURORA 2012 ANNUAL MEETING SCHEDULE

Village Board & Committee of the Whole Meetings are held the 1st & 3rd Mondays at 7:00 p.m.

January 16 (no meeting Jan. 2 – New Year Holiday)
The January 16, 2012 Village Board and COW meeting will be held at the North Aurora Police Facility, located at 200 S. Lincolnway, North Aurora, IL
February 6 (no meeting Feb. 20 - Presidents Day)
March 5 and 19
April 2 and 16
May 7 and 21
June 4 and 18
July 2 and 16
August 6 and 20
August 27
September 17 (no meeting Sept. 3 - Labor Day)
October 1 and 15
November 5 and 19
December 3 and 17

Plan Commission Meetings are held the 1st Tuesday of each month at 7:00 p.m.

January 3
The January 3, 2012 Plan Commission meeting will be held at the North Aurora Police Facility, located at 200 S. Lincolnway, North Aurora, IL
February 7
March 6
April 3
May 1
June 5
July 3
August 7
September 4
October 2
November 6
December 4

All meetings will be held at the North Aurora Village Hall, 25 E. State St., North Aurora, IL unless posted otherwise.



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2012 Village Hall Holiday Schedule

25 E. State Street, North Aurora, IL 60542
 (630) 897-8228 - www.vil.north-aurora.il.us

North Aurora Village Hall will be closed on the following dates:

Monday	January 2, 2012	New Years Day
Monday	February 20, 2012	Presidents Day
Friday	April 6, 2012	Spring Holiday
Monday	May 28, 2012	Memorial Day
Wednesday	July 4, 2012	Independence Day
Monday	September 3, 2012	Labor Day
Monday	November 12, 2012	Veterans Day
Thursday	November 22, 2012	Thanksgiving
Friday	November 23, 2012	Day After Thanksgiving
Monday	December 24, 2012	Christmas Eve
Tuesday	December 25, 2012	Christmas Day
Monday	December 31, 2012	New Years Eve

Messenger Public Library and North Aurora Fire Protection District Information

Messenger Public Library

113 Oak Street, North Aurora, IL 60542
 Website: <http://northaurora.lib.il.us> - Phone (630) 896-0240
 Library Board Meeting every 2nd Thursday of the month at 7:00 p.m.
 at the Messenger Public Library

North Aurora Fire Protection District

Station 1 - 2 N. Monroe Street, North Aurora, IL 60542
 Station 2 - 2201 Tanner Road, North Aurora, IL 60542
 Website: www.nafd.org - Phone: (630) 897-9698
 North Aurora Fire Protection District Board Meeting every 3rd
 Wednesday of the month at 7:30 p.m. at Fire Station 1



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Community Development Department Welcome and General Information

The Community Development Department includes the Building and Zoning Department, which is responsible for the maintenance of the Village of North Aurora Building and Zoning Ordinances including, but not limited to, Property Maintenance codes as well as issuing building permits. The Building and Zoning staff reviews applications for completeness, plat of survey and blueprints or drawings, to ensure compliance with local, state and national standards and/or ordinances as recognized by:

- Village of North Aurora Zoning Ordinance
- Village of North Aurora Subdivision Control Ordinance
- International Building Code 2006 Edition
- International Property Maintenance Code 2006 Edition
- International Mechanical Code 2006 Edition
- "BOCA" National Fire Prevention Code 1996 Edition
- International Energy Conservation Code 2009 Edition
- State of Illinois Plumbing Code Latest Edition
- International One and Two Family Dwelling Code 2006 Edition
- State of Illinois Accessibility Code 1997 Edition
- National Electrical Code 2005 Edition
- NFPA 101

The Community Development Department is in the south wing of Village Hall (25 E. State St.) and is open from 8:00 am to 4:30 pm, Monday through Friday. Permit applications and other general building questions can be answered during normal business hours. Building permit applications, general building and zoning information, and all relevant contact information can also be found on the Community Development Department - Building and Zoning webpage at: <http://www.vil.north-aurora.il.us/building-zoning/index.htm>

We are excited to work with North Aurora residents and businesses on building code and zoning issues. Please do not hesitate to contact our office with any questions at (630) 897-1457. And as always, remember to call J.U.L.I.E at 811 before you dig!

Scott Buening
Community Development Director
sbuening@vil.north-aurora.il.us



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North Aurora Police Department
200 S. Lincolnway
North Aurora, IL 60542
630-897-8705



Welcome and General Information

The North Aurora Police Department provides policing services to approximately 16,000 residents within our 10 square mile community. The department utilizes the latest in technology and training methods to stay in the forefront of the law enforcement community. The department is proactive, working aggressively and consistently to identify and resolve problems and other issues to improve the quality of life within our community.

It is the mission of the North Aurora Police Department to work in partnership with the citizens of North Aurora toward providing a safe environment and enhancing the quality of life consistent with the values of the community. We are committed to creating an atmosphere of safety and security in North Aurora while maintaining the highest standards of integrity, dignity, fairness and professionalism.

The North Aurora Police Department lobby is generally open from 7:00 AM to 11:00 PM, Monday through Friday. When the lobby is closed, there is a call box located on the post to the right of the front door, inside the foyer. Simply push the call button and you will automatically be connect to a dispatcher for assistance.

You can also visit our website at <http://www.vil.north-aurora.il.us/police/index.htm> for downloadable forms, bi-weekly North Aurora crime reports and other relevant information for North Aurora residents.

Thank you for choosing North Aurora as your home.

Chief David Summer
North Aurora Police Department

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Public Works Department Welcome and General Information

The Village of North Aurora Public Works Department welcomes you to North Aurora. We strive to provide excellent service to all of our residents and maintain our public infrastructure. If you have questions or comments regarding the services listed below, please feel free to contact Village Hall at (630) 897-1457 between the hours of 8:00 am and 4:30 pm.



The North Aurora Public Works Department provides the following maintenance services:

- Sanitary sewer maintenance in conjunction with Fox Metro;
- Village owned street and sidewalk maintenance;
- Public buildings maintenance;
- Streetlight maintenance;
- Water lines from the main to the residential/commercial shut-off;
- Storm sewer infrastructure;
- The trimming and general upkeep of parkway trees; and
- Snow and ice removal.

Please remember to call the Public Works Department if you experience sewer back-up in your home (630-897-1457). Refuse removal is performed by Waste Management Services. Also, please remember that vehicles cannot be parked in the street after 2" of snow.

North Aurora is a great place to live and work. If the Public Works Department can assist you in any way, please do not hesitate to contact us.

Mike Glock
Superintendent of Public Works



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Garbage and Recycling Program Information

The Village of North Aurora contracts for Garbage and Recycling with Waste Management

North Aurora Refuse Collection Ordinance

Please be aware that Village Ordinance Number 06-09-25-01 requires that all trash containers, including yard waste containers, cannot be placed at the curb prior to 6:00 p.m. the day before garbage pick-up and all such containers shall be removed from the curb area no later than midnight of the day of collection. Each can or bag of trash must have a trash sticker affixed to it for proper pick-up. Yard waste also requires a sticker per bag or bundle (tied with biodegradable twine).

Any violation of this ordinance may result in the issuance of a ticket and fine for each offense. Please contact Code Enforcement at (630) 897-1457, ext. 231 with any questions you may have with regard to the Village's refuse collection ordinance.

Recycling Guidelines

Trash stickers are not required on recycling containers. Beginning June 1, 2011 Waste Management will provide a 64 gallon wheeled cart for each household's recycling. The recycling cart will allow residents to co-mingle all recycling with no need to separate items. The cart should be placed no more than 1-2 feet from the curb with the cart wheels and handle facing away from the curb. The cart features a hinged lid to keep recycling contained. Senior Citizens who are 62 years of age and older may request a smaller 35 gallon recycling cart. All recycled materials should be rinsed free of food with all caps/lids removed. Cardboard must be cut into 2 ft. x 2 ft. squares. For more information on recycling please see the insert included with this brochure or contact Waste Management at 1-800-796-9696.

North Aurora Waste Stickers can be purchased at any of the following Vendors:

Seven Eleven
718 Butterfield Road
North Aurora, IL 60542

Seven Eleven
2 S. Lincolnway
North Aurora, IL 60542

Speedway
15 N Randall Road
North Aurora, IL 60542

Sunny's Supermarket
5 S. Lincolnway
North Aurora, IL 60542

Valley Community Bank
75 S. Randall Road
North Aurora, IL 60542

Old Second Community Bank
200 John Street
North Aurora, IL 60542

Woodman's Food Market
151 Hansen Boulevard
North Aurora, IL 60542

Messenger Public Library
113 Oak Street
North Aurora, IL 60542

Family Pantry
905 Oak Street
North Aurora, IL 60542

Jewel #3219
119 Randall Road
Batavia, IL 60510

Jewel #3240
1157 Eola Road
Aurora, IL 60504

Jewel #3270
1270 N. Lake Street
Aurora, IL 60505

Jewel
465 Rte. N. 47
Sugar Grove, IL

Jewel #3252
1952 W. Galena
Aurora, IL 60505

Meijer #182
855 S. Randall Road
St. Charles, IL 60174

**Extra Value Liquors
(Jays Wine and Liquor)**
200 Butterfield Road
North Aurora, IL 60542

Waste stickers are also available for sale at the North Aurora Village Hall, 25 E. State Street, North Aurora, IL 60542.



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Water Department Welcome and General Information

The mission of the North Aurora Water Department is to provide residents and business owners with a sufficient quantity, and highest quality, water service for both domestic use and fire protection. The Village of North Aurora Water Department strives to maintain and improve infrastructure while, at the same time preparing for future water demand. The water supply in the village derives from five (5) deep wells and travels through a network of approximately eighty (80) miles of distribution water main. The Village maintains this water main along with fire hydrants, service connections from the main to the B-Box, and the water meter. The Water Department operates out of the Village Hall and the Public Works garage. Please remember that current water restrictions only allow lawn sprinkling, etc. from **6:00 p.m. - 9:00 p.m.** every day of the week, unless watering by hand.



For any questions or concerns please do not hesitate to call our Utility Billing Specialist, Marcy Augustyn, or the Superintendent of Water Operations, Paul Young, at the North Aurora Village Hall at (630) 897-2662.

Water Bills

Village of North Aurora water bills are generally mailed bi-monthly on approximately the 5th day of the month. The payments of Village water bills may be brought to Village Hall Monday through Friday, 8:00 am to 4:30 pm, dropped in the "Drop Box" located outside of the main doors of Village Hall, or mailed directly to the Village's post office box address:

Village of North Aurora
P.O. Box 2091
Aurora, IL 60507-2091

Direct debit for your water bill is also available. Please visit Village Hall to pick up a direct debit application form Monday through Friday, 8:00 am to 4:30 pm, or download an application from our website at:

<http://www.vil.north-aurora.il.us/water-department/index.htm>

Fox Metro payments are mailed directly to the Fox Metro facility (see page 14), or use the Fox Metro website www.foxmetro.dst.il.us.

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Messenger Public Library of North Aurora

113 Oak Street, North Aurora, IL 60542

(630) 896-0240 - Website: <http://northaurora.lib.il.us>



Mission Statement

Messenger Public Library of North Aurora provides materials and services to Community residents to meet their educational, recreational, and social needs. Special emphasis is placed on providing popular materials and on stimulating interest and appreciation for lifelong reading and learning.

General Library Information

Hours of operation: M-Th 9am-9pm, F-Sa 9am-5pm
Sun (Sept. - May) 1pm - 5pm

Phone Number: (630) 896-0240

Fax Number: (630) 896-4654

Library Board of Directors

Marguerite Treest - President

Tanya Berley - VP

David J. Young - Treasurer

William R. Middleton- Secretary

Janet Leach

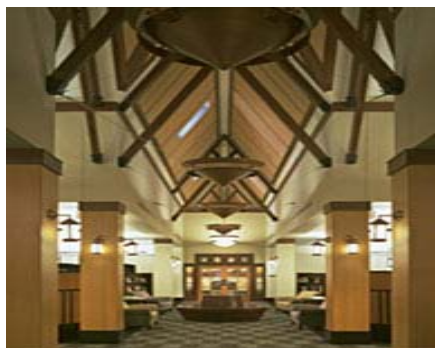
Shannon Rapp

Justin C. Kline

The Messenger Public Library provides a number of services, instructional classes, and youth and adult activities. Please be sure to take a look at our website (address above) for more information on how to get involved. **We hope to see you at the Library soon!**

Check us out on the internet at: www.northaurora.lib.il.us

Sincerely,



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North Aurora Fire Protection District

2 N. Monroe St., North Aurora, IL 60542

(630) 897-9698 - www.nafd.org

The North Aurora Fire Protection District is a separate taxing body from the Village and serves over 16,000 residents in an over 10 square mile area. A variety of programs and services are offered to the community including Fire and Emergency Medical Service, Technical Rescue, Public Education and Home and Business Safety Inspections. We have opened the North Aurora Fire Protection District Station 2 in 2007, located at 2201 Tanner Road, North Aurora, IL 60542. Station 2 will help us extend our reach to the western portion of our district and reduce response times dramatically.



A separate organization among the membership called the North Aurora Firefighters Association raises funds for several community programs and events. An annual Turkey Raffle, Golf Outing and North Aurora Days beverage tent provides funding for the organization. Public education, scholarships, DARE, youth baseball and basketball, Operation Christmas and Burn Camp for kids are just some of the support programs we contribute to.



We are also part of the Southern Kane County Training Association that was formed to offer training to firefighters. Over 1,600 students from 162 different fire departments send firefighters to our location to take part in 28 different subject areas. Management, Technical Rescue and Hazardous Materials make up the major portion of our curriculum. A 10 acre training site has been constructed on Butterfield Road to accommodate the practical education portion of the classes.

We are working hard and are committed to serving our community. As always, we welcome your comments.

Chief Steve Miller
North Aurora Fire Protection District
(630) 897-9698



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Service Providing Governments and Utility Contact Information

Messenger Public Library

(630) 896-0240
113 Oak Street
North Aurora, IL 60542

North Aurora Fire Protection District

(630) 897-9698
Station 1 - 2 N. Monroe Street, North Aurora, IL 60542
Station 2 - 2201 Tanner Road, North Aurora, IL 60542

Kane County Government Center

(630) 232-5930
719 Batavia Avenue, Building A
Geneva, IL 60134

Fox Metro Water Reclamation District (Sanitary Sewer)

(630) 892-4378
682 State Route 31
Oswego, IL 60543

Waste Management

1-800-796-9696
780 North Kirk Road
Batavia, IL 60510

Commonwealth Edison (ComEd)

1-800-334-7661
P.O. Box 805379
Chicago, IL 60680-5379

Nicor Gas

1-888-642-6748
Corporate Headquarters
1844 Ferry Road
Naperville, IL 60563-9600



Comcast

1-800-COMCAST

AT&T

1-800-244-4444

North Aurora Post Office Information

The North Aurora Post Office
65 Randall Road
North Aurora, IL 60542
Phone: (630) 896-3836

(located in the Clock Tower Plaza)

Please enter the facility from
Randall Road

Retail Hours

Mon. - Fri.: 9:00 am to 7:00 pm
Sat.: 9:00 am to 4:00 pm

**Post Office Boxes are open 24
hours.**



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Kane County Hospitals

Delnor Community Hospital

Delnor Community Health System
300 Randall Road
Geneva, IL 60134
(630) 208-3000

Provena Mercy Center

Provena Health
1325 N. Highland Avenue
Aurora, IL 60506
(630) 859-2222

Rush Copley Memorial Hospital

2000 Ogden Avenue
Aurora, IL 60504
(630) 844-1030

Sherman Hospital Association

Sherman Health Systems
934 Center Street
Elgin, IL 60120
(847) 742-9800

St. Joseph Hospital

Provena Health
77 N. Airlite Street
Elgin, IL 60120
(847) 695-3200



Fox River Valley Newspapers

The Aurora Beacon News

495 N. Commons Drive
Aurora, IL 60504
(630) 844-5844

Kane County Chronicle

333 N. Randall Road, Suite 2
St. Charles, IL 60174
(630) 232-9222

The Daily Herald

P.O. Box 280
Arlington Heights, IL 60006-0280
(847) 427-4300

Parks and Recreation

Fox Valley Park District

712 S. River St. Aurora, IL 60506
Phone: 630-897-0516
Fax: 630-897-6896
www.Foxvalleyparkdistrict.org

Batavia Park District

327 W. Wilson
Batavia, IL
Phone: (630) 879-5235
www.bataviaparks.org



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School Districts Serving Residents of North Aurora

School District 129 (West Aurora School District)
80 South River Street, Aurora, IL 60506
(630) 301-5000
<http://www.sd129.org/>

School District 101 (Batavia School District)
Rosalie Jones Administration Center
335 West Wilson Street, Batavia, IL 60510
(630) 879-4600 ext. 4000
<http://www.bps101.net/>

School District 302 (Kaneland School District)
Kaneland CUSD 302
47W326 Keslinger Road, Maple Park, IL 60151
630-365-5100 X 109

North Aurora Child Care and Pre-Schools

Share and Care Learning Center
1 N. Lincolnway, North Aurora, IL 60542
(630) 892-2818

Polka Dot Dragon Preschool
11 S. Lincolnway, North Aurora, IL 60542
(630) 801-4868

Rogy's Learning Place
50 Mitchell Rd., North Aurora, IL 60542
(630) 896-0550 - www.rogys.com

Goddard School for Early Childhood Development
301 Miller, North Aurora, IL 60542
(630) 907-9177 - www.goddardschool.com

Children of America
1125 Oak St
North Aurora, IL 60542-2060
(630) 907-9249—www.childrenofamerica.com

Local Colleges and Universities

Aurora University
347 S. Gladstone Ave., Aurora, IL 60506-4892
(630) 892-6431

Everest College
150 South Lincolnway, North Aurora, IL 60542
888-741-4270

Rasmussen College
2363 Sequoia Dr., Aurora, IL 60506
630-888-3500

Elgin Community College
1700 Spartan Drive, Elgin, IL 60123
(847) 697-1000

Waubonsee Community College
Main Campus - Rt. 47 at Waubonsee Drive,
Sugar Grove, IL 60554 - (630) 466-7900
Aurora Campus - 5 E. Galena Blvd.
Aurora, IL 60506-4178 - (630) 801-7900
Copley Campus - 2060 Ogden Ave.
Aurora, IL 60504-7222 - (630) 585-7900

DePaul University
150 W. Warrenville Rd., Naperville, IL 60540
(630) 548-9378

College of DuPage
1223 Rickert Drive, Naperville, IL 60540
(630) 983-9222

North Central College
30 N. Brainard Street, Naperville, IL 60540
800-411-1861

Robert Morris College
1804 Center Point Circle #104, Naperville, IL 60540
(630) 577-8700

Wheaton College
501 College Avenue, Wheaton, IL 60187
(630) 752-5000

Benedictine University
5700 College Road, Lisle, IL 60532
(630) 829-6000

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North Aurora Faith Community

Blessed Sacrament Catholic Church

801 Oak Street
North Aurora, IL
630-897-1029
<http://www.blessedsacrament-na.org>

Cornerstone Community Baptist Church

304 Banbury Road
North Aurora, IL 60542
630-896-8010
<http://www.ccbc7.org>

Grace Church of the Valley

1501 Waterford Road
North Aurora, IL 60542
(630) 892-9357
<http://www.gcvally.org>

New Hope Lutheran Church

115 Oak Street
North Aurora, IL 60542
(630) 896-3415
<http://www.newhopena.org>

Seventh Day Adventist Church

940 Mooseheart Road
North Aurora, IL 60542
(630) 859-8601
<http://www.nasdachurch.org>

Tanner Trails Community Church

2301 Tanner Road
North Aurora, IL 60542
630.907.9370
<http://www.ttcc.org>

Union Congregational Church

405 West State Street
North Aurora, IL 60542
630-897-0013
<http://www.unioncong.com>

Wheaton Christian Center

1 North Lincolnway (NAAC)
North Aurora, IL 60542
(630) 264-0374
<http://wcca.ccc/a>

New Apostolic Church

275 Oak Street
North Aurora, IL 60542
630-896-2171

Flowing Grace

At Herget Middle School
1550 Deerpath Rd
North aurora, IL 60542
630-879-7060
www.flowing-grace.com

Crossway Chapel Fox Valley

161 S. Lincolnway #309
North Aurora, IL 60542-1662
630-892-9357
www.crosswaychapelfoxvalley.com

The North Aurora Mothers Club



Our members are committed to improving the social, emotional, educational and physical well-being of the children and families of North Aurora and its surrounding communities. We meet the needs of our members and those we serve through charitable aid and public-spirited events providing education, fellowship and support.

Membership is open to anyone who is interested. To become a member, please send an email to: membership@northauroramothersclub.org or a written letter to: The North Aurora Mothers Club, P.O. Box 57, North Aurora, IL 60542.

We look forward to your participation!

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North Aurora Lions Club

(P.O. Box 35, North Aurora, IL 60542)

The North Aurora Lions Club is a group of community members that comes together and shares a common interest in community service, supporting the Lions Motto: "We Serve". Membership is through invitation by a Lions Club member. There are nearly 1.4 million men and women members of Lions clubs in 192 countries. Lions Clubs International is the world's largest service organization.

As a Lions Club member you will experience:

- A network of people who share common interests and a commitment to service, making an impact on your local community
- Pride in commitment to demonstrate Lions' motto, "We Serve"
- Personal growth & leadership opportunities through mentoring and training programs.
- Fellowship with worldwide members at International Convention & exchange programs
- Extension of local efforts through Lions Club's International Foundation helping others around the world

How can I join?

- Membership in a Leo club is open to young men and women of good character who meet local age requirements and are deemed eligible by the Leo club committee of the sponsoring Lions club. For information on the North Aurora Leo Club contact Club Advisors, Bob Strusz at RLstrusz@aol.com or Dr. Quentin Park at qqark420@aol.com.



Lions Clubs International

North Aurora Baseball Association

(P.O. Box 117, North Aurora, Illinois 60542)

North Aurora Baseball Association offers play for children ages 5 through 18, with its primary focus on its in-house recreational leagues. The association also offers traveling/tournament teams ages 8 through 18. Please see the North Aurora Baseball Association website for more information: <http://etamz.active.com/naba/>

North Aurora Frequently Asked Questions

When is garbage pick-up, where do I get recycle bins, & how many stickers do large items require?

Garbage pick-up for the entire Village takes place on Fridays, starting at 6:00 am. Beginning June 1, 2011 Waste Management will be providing a wheeled Recycling Cart to all residences. This cart is intended to stay with the residence it was provided to. For more recycling information please see the insert in this brochure or call Waste Management West at (800) 796-9696. Large trash items up to 50 lbs. require one (1) garbage sticker and any large items over 50 lbs. will require four (4) garbage stickers. Please remember that per Village ordinance, all refuse containers are not allowed at the street corner prior to 6:00 p.m. the evening preceding pick-up (Thursday evening). Refuse in containers must also be covered at all times with a secure lid, or be within a secure plastic/paper bag.

Where can I purchase garbage stickers? - Please see page 10 of this brochure.

If I am having a garage sale do I need a permit, and where can I put my signs?

A permit is not required for garage sales. However, garage sale signs may only be placed on the private property hosting the sale. Signs are not allowed on entrance corners of subdivisions parkways, etc.

What watering restrictions does the Village of North Aurora have?

Current water conservation restrictions allow residents to water their lawns from 6:00 p.m. to 9:00 p.m. every night of the week. This does not include hand watering, which is allowed at all times. If you have sod installed you may pick up a permit from the Community Development Department which allows you to water for 8 hours on the permit issuance date, and 6-9am and 6-9pm the second through tenth day of the permit's duration. After the permit has expired the regular water conservation hours apply.

Why hasn't my street been plowed yet?

The Village prioritizes plowing based on road usage. Primary streets and collector streets are plowed first, secondary streets are next, and cul-de-sacs are plowed last.

Where do I pay my property tax bill?

You can expect to receive your property tax bill by the second week of May. The first installment is due by June 1st in order to avoid penalty, while the second installment is due September 1st. The Kane County Treasurers Office collects all tax payments at 719 South Batavia Avenue, Geneva, IL 60134.

Can I register to vote at Village Hall?

You can register to vote at the Village Hall, as well as, the Kane County Voters Registration Office, and the Messenger Public Library.

What is the Sewer Maintenance Fee on my water bill?

The sewer maintenance fee is paid to the Village to maintain the sewer lines. It is not the same as Fox Metro's bill that is used for the treatment of sewer water.

Do I have to register my pet with the Village?

No, please see your vet for paperwork on registering with Kane County. The Village does not have a separate license.

Village of
North Aurora
The village with a view to the future...

North Aurora Frequently Asked Questions Cont.

What areas of the Village have been recently sprayed for mosquitoes and/or who can I call to have my neighborhood sprayed for mosquitoes?

To report on troublesome mosquito areas, or to find out where the most recently sprayed areas are, call the Clarke Mosquito Hotline at 1-800-942-2555.

Where can I drop off hazardous waste?

Hazardous waste can be dropped off at the Naperville Fire Department at the corner of Route 59 and Brookdale. Please call the hazardous waste contact number (630) 208-3841 for dates, times and more information on items that are acceptable and unacceptable.

Where can I recycle electronics?

Kane County provides a drop-off location for recycling electronics such as computers, televisions, phones, stereos, answering machines etc. for Kane County Residents. The drop off location is at the Kane County Circuit Clerk Building at 540 S. Randall Rd, St. Charles, IL. Call 630-208-3841 for drop off dates and times.

When are Spring and Fall Clean-up Days?

The actual dates for Spring and Fall Clean-up Days change year to year, please be sure to read your bi-monthly Village Newsletter and check the Village Website News Page regularly (www.vil.north-aurora.il.us). Regular garbage and yard waste require stickers are required as usual, but all other items, large or small, will be removed for free with no sticker required on the free Spring and Fall Clean-up Days. The Waste Management Guidelines for items that will be picked-up for free are as follows:

- Items for disposal must be contained in either cans or bags (up to 33 gallon capacity) not exceeding 50 lbs, or tied in bundles 4'x2' not exceeding 50lbs in weight. Bulk items such as sofas or tables are exempt from this regulation on clean-up day. Items not properly prepared will not be picked up, and will require a sticker for the next regularly scheduled collection day.

Answers to these questions and more information can also be found on the Village's website at www.vil.north-aurora.il.us

Thank you for choosing to live in North Aurora!

