

Dear Water Customer:

The Illinois Environmental Protection Agency (IEPA) requires that all water systems in the State of Illinois have an effective Cross Connection Control Program. A cross connection is an unprotected or improper connection to the public water system. Cross connections within the public water system are a serious concern, as they can allow contaminants or pollutants to enter the public water system through what is called "backflow". Backflow occurs when a drop in water pressure causes your water to flow in the opposite direction. This can allow contaminated or polluted water to flow back into your drinking water. Given IEPA regulations and the dangers that exist from unprotected cross connections, it is necessary to establish and maintain an effective cross connection control program to protect both the integrity of the Village of North Aurora's water supply as well as to protect our water customers.

One necessary component in this program is a survey of the water system to determine where cross connections exist. Enclosed with this letter is an important survey for your service location that we are requesting you complete and return with your water bill payment in the enclosed envelope. You may also fax the completed form to (630) 897-8258, drop the form off at the Village Hall, or you can go to the Village's website at www.vil.north-aurora.il.us to complete the survey and submit it electronically.

The Village of North Aurora is proud of the water that we deliver to you every day. By working together and cooperating in this critical program, we can further protect our water from potential contamination. Should you have any questions, please contact the water department at (630) 897-2662 ext 229. Thank you for your assistance.

Paul Young
Superintendent of Water Operations

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Cross Connection Control Survey

Property Classification: ____ Residential ____ Commercial

Please check whether or not you have the following:

- | | | |
|------|------|---|
| YES | NO | |
| ____ | ____ | Lawn irrigation system |
| ____ | ____ | Fire Sprinkler system |
| ____ | ____ | Boiler |
| ____ | ____ | Alternate water source (i.e. well, pond...) at your location |
| ____ | ____ | Does your business use any type of chemicals? (If applicable) |
| ____ | ____ | Do you have any equipment using water? |

Are there any backflow prevention assemblies at your location?
If yes, please list the following: (use the reverse side to list multiple backflow assemblies)

Manufacturer _____ Model _____ Serial # _____ Size _____

I affirm all of the above to be true and accurate to the best of my knowledge.

Signature: _____ Printed Name: _____

Service Address: _____ Phone Number: _____